



UTILITY APPLICATION FOR TOWN OF PIKEVILLE

New Address

Primary Account Holder's Last and First Name OR Business Name & Phone Number

Secondary Account Holder's Last and First Name & Phone number

Mailing Address (If you are getting a PO Box, please call back with this information.)

Email Address (This will be used to send out LATE NOTICES ONLY.)

Primary Account Holder's Social Security & Driver License Number OR Tax ID Number

Secondary Account Holder's Social Security & Driver License Number

X

Primary Account Holder's Signature & Date

X

Secondary Account Holder's Signature & Date

Requirements for Service

All new residents of Pikeville must have the following items on file.

- State-Issued, photo ID (you and/or your partner.)
- Social Security card (you and/or your partner.)
- Rental agreement.
- Deed to home.

Utility deposits are only accepted in the form of money order or check. For RENTERS this deposit is \$400.00.

For HOMEOWNERS this deposit is \$200.00.

The employee helping you should give you a paper receipt to carry to the Post Office to get a box in order to receive your bills/other mail in in Town.

Should you not have one of the items above with you at the time you apply for service at Town Hall, we will allow you ***ONE WEEK*** from application date to submit required items for our file; we reserve the right to disconnect service until we receive the required items.

By signing this application, you are stating that you understand all contents of this application and what the employee helping you has stated.

OFFICE USE ONLY

1. Money Order/Check Number:
2. Account Number:
3. Receipt Number:
4. Initials of Employee:

Town of Pikeville
PO BOX 9
Pikeville, NC 27863
Office Number: 919/242/5126
Fax Number: 919/242/4186

Need to Know:

1. UTILITY BILLS ARE DUE BY THE 15TH OF THE MONTH.
 2. LATE FEES ARE AUTOMATICALLY ASSESSED AT NOON ON THE 16TH OF THE MONTH. EFFECTIVE FEBURARY 1, 2019 THE LATE FEE IS \$25.00.
 3. No other fees will be assessed to an account until the 26th of the month at 8am.
 4. DISCONNECTION OF UTILITES OCCURS ON THE 26TH OF THE MONTH AT 8AM. THE RECONNECT FEE IS \$50.00. Unfortunately, even if we have not reached you to disconnect, the fee will remain on the account.
 5. All payments must be made in full. No partial payments or extensions for payments.
 6. Household garbage pick-up is every Thursday.
 7. Recycling pick-up is every other Thursday.
 8. No personal garbage/recycling containers are permitted; you must use the ones provided by the Town.
 9. All garbage must be in bags; no loose garbage.
 10. Yard trash pick-up is available to residents who live in the Town's limits only; not extra-territorial jurisdiction areas (1 mile outside of Town limits).
 - a. Yard trash qualifies as: leaves, pine-straw, and limbs. Please do not leave appliances, furniture, rugs, or building materials for the Utilities crew to pick up. They do not collect these items.
 - b. It is picked up on Tuesdays. Please have it by the road at 8am.
 - c. All tree limbs must be no more than 6' long and no more than 6" in diameter.
 11. The Town of Pikeville does have a leash ordinance. Please keep all animals on a leash while outside.
 12. Good Pay Deposit Refund: The Town of Pikeville will credit your deposit of either \$200 or \$400 after twenty-four months if no late payments or bounced checks/ACHS have occurred during that period.
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Rate Schedule Change

Effective July 1, 2019

For Fiscal Year June 30,2019 - July 1,2020

<p>Garbage Collection Fees Rate Codes: G01, G02, G03, G04</p>	<ul style="list-style-type: none"> • G01-\$19.50 (1 garbage, 1 recycle) • G02-\$30.50 (2 garbage, 1 recycle) • G03-\$41.50 (3 garbage, 1 recycle) • G04-\$52.50 (4 garbage, 1 recycle)
<p>Water Service Fees Rate Codes: W01, W02, W05, W06</p>	<ul style="list-style-type: none"> • W01- \$31.00+\$7.52 per 1,000 gallons (Inside Residential) • W02-\$31.00+\$11.23 per 1,000 gallons (Outside Residential) • W05-\$31.00+\$7.52 per 1,000 gallons (Inside Commercial) • W06-\$31.00+\$11.23 per 1,000 gallons (Outside Commercial)
<p>Sewer Service Fees Rate Codes: S01, S03</p>	<ul style="list-style-type: none"> • S01- \$31.00+\$15.23 per 1,000 gallons (Residential Inside) • S03-\$31.00+\$15.23 per 1,000 gallons (Commercial Inside)
<p>Electric Service Fees Rate Codes: RS1, RS2, CPR, EDR, KWH, BUS, BU2</p>	<ul style="list-style-type: none"> • RS1-\$9.36+\$0.1361 per kwh (Inside Residential) • RS2-\$9.13+\$0.1361 per kwh (Outside Residential) • CPR-\$75.90+\$23.16 per CPkw+4.05 per excess kw+\$0.0536 per kwh <ul style="list-style-type: none"> • BUS-\$13.41+\$0.1361 per kwh • BU2-\$13.41+\$0.1361 per kwh

Town of Pikeville 2019 Service Calendar



Recycle Materials

- Aluminum (Cans, Foil, Pie Pans- no food residue)
- Books (Text, Hard or Soft Cover)
- Cardboard
- Cartons (Juice, Milk, Soup Cartons)
- Chipboard & SBS Board (Cereal, Snack, Shoe Boxes)
- Glass Bottles & Jars
- Paper (Mail, Magazines, Newspaper, Phone Books, Office Paper.)
- Plastic (Bottles & Containers, #1, #2, #3, #5)

Please have carts curbside the night before service day.

We work all major Holidays with the exception of

One Day Delay For Thanksgiving and Christmas

January

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

February

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28		

March

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

April

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

May

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

June

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

July

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

August

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

September

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

October

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

November

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

December

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Trash-Every Thursday

Trash and recycle-Thursday

PLEASE REMEMBER TO PLACE YOUR CART:

- At curbside the night before collection day.
- At curbside with the wheels towards the house.
- No more than TWO feet back from the street/curb.
- On the opposite side of your drive from the mailbox.
- At least FOUR feet from any object.
- With all trash INSIDE the container.



When in doubt, leave your cart where the driver places it after pickup



WASTE INDUSTRIES
welcome to a cleaner world!